



Sierra Acupuncture & Healing Arts, Inc.

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Policy for Changing and/or Cancellation of Appointments

We appreciate your efforts in meeting your scheduled appointments on a timely basis. We also request that you provide the office with a minimum of 24 hours notice for any change of appointment or cancellation.

Sierra Acupuncture is a very busy practice, and we have people waiting on a daily basis for openings. We can only accommodate all of our patient's needs when we have adequate time to notify individuals waiting for such openings.

You will be notified by phone and/or email prior to your scheduled appointment. For each re-schedule, cancellation notification that is received in less than 24 hours or no show, there will be a \$85-\$150 charge.

By signing, you acknowledge that you are aware of these policies should any of the above-mentioned events occur. Thank you.

Patient Signature or Guardian

Date

Insurance Assignment, Release and Non-Covered Treatments

I authorize payment of insurance benefits be made directly to Sierra Acupuncture & Healing Arts and I understand I am responsible for charges not covered by this assignment. I also authorize the release of any information requested to process this claim.

I understand that it is my responsibility to know my insurance coverage. I will stay up to date on my insurance policies, contracted providers, need for prior authorization for procedures, specific facility for lab work and x-ray, copayment amount and my yearly deductible in order to process coverage at this office. I understand that many insurance companies don't guarantee coverage, in which case I will be liable for all expenses incurred as a patient of Sierra Acupuncture & Healing Arts.

I understand that while my insurance company may cover acupuncture benefits, they may not cover any other modalities, including cupping, gua sha, moxibustion, TDP lamp, electric stim and others not listed. I understand that there is no insurance coverage for microneedling, cosmetic acupuncture, acupuncture injection therapy, FIR sauna therapy, massage therapy, NeuroOptimal Neurofeedback and Meridian Imaging as well as most herbal, vitamin and supplement prescriptions.

Please help us help you! There are hundreds of insurance companies and it is impossible for our team members to know the specific requirements of each.

Patient Signature or Guardian

Date

Non-Covered Medicare

The practitioners of Sierra Acupuncture & Healing Arts are not Medicare providers or affiliated with Medicaid. Thus Medicare and Medicaid **does not** cover expenses associated with treatments rendered at Sierra Acupuncture & Healing Arts. Medicare **does not** cover O.M.D.'s to perform acupuncture and there is no guarantee that your secondary insurance will cover. As a courtesy, we will bill your secondary insurance if we are named as a provider for that insurance, and there is no guarantee that your secondary insurance will cover. As a courtesy, we will bill your secondary insurance if we are named as a provider for that insurance. If we do not receive payment within 60 days, you will be responsible for payment in full for your outstanding balance.

**** By signing this document, I acknowledge that I am aware and will follow these policies.**

Patient Signature or Guardian

Date